



# CONNECTICUT AVENUE ESTATES HANDBOOK



**Your guide to the neighborhood and Montgomery County**

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Fall 2024

English Version

**MAP OF CONNECTICUT AVENUE ESTATES**

**Connecticut Avenue Estates**



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This Handbook is provided to residents of **Connecticut Avenue Estates** (CAE), courtesy of Montgomery Housing Partnership (MHP). For additional copies, please call MHP at 301-812-4133.

## EMERGENCY NUMBERS

<b>POLICE, FIRE AND RESCUE</b>	<b>911</b>
Police, Non-Emergency	301-279-8000
Poison Control Center	1-800-222-1222
Holy Cross Hospital	301-754-7000
Red Cross	301-588-2515
Suicide Prevention	1-800-SUICIDE
National Domestic Violence Hotline	1-800-799-7233
Montgomery Co. Crisis Center	240-777-4000
Adult Protective Services	240-777-3000
Child Abuse and Neglect Hotline	240-777-4417
Montgomery Co. Counseling Hotline	301-738-2255
Abused Person's Crisis Line	240-777-4195

### WHAT IS MC311?

311 is Montgomery County's phone number for all non-emergency government information and services. This number allows customers to access all services provided by Montgomery County through one easy-to-remember number. When calling, your service request will be transferred to the department that best addresses your needs. For calling outside of Montgomery County, call 240-777-0311.

www.[montgomerycountymd.gov/311](http://montgomerycountymd.gov/311)

## CONNECTICUT AVENUE ESTATES, AN INTRODUCTION

### History of Connecticut Avenue Estates.

CAE was created in the late 1940's as a suburban subdivision of semi-detached homes for WWII veterans. The two and three bedroom houses were starter homes for many young families with a single wage earner, one car, and a stay-at-home mother. Over the years, many of these families moved to surrounding communities, and new residents moved in, mostly attracted by the large yards, convenient location, and affordability of the neighborhood. Today, CAE is an ethnically diverse and mature community of middle-income, hard-working families.

### The CAE Civic Association (CAECA).

The Connecticut Avenue Estates Civic Association was established in 1994 to improve the quality of life and housing in the neighborhood. The association hosts regular meetings, holiday events, block parties, clean-up days, and other events. To become an active member of CAECA, please attend the meetings which are held at 7:30 p.m. the second Thursday of every odd numbered month (i.e. January, March, etc.), join us at 712 832 8330, participant code: 7145487.

Contact CAECA at [caeca.civic@yahoo.com](mailto:caeca.civic@yahoo.com).

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**CONNECTICUT AVENUE ESTATES  
CIVIC ASSOCIATION BY-LAWS**

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**Last modified:** 25 August 2014

**Article I – Name of Civic Association.**

The name of this civic association shall be Connecticut Avenue Estates Civic Association.

**Article II – Purpose of the Civic Association.**

The purpose of this organization is to improve the quality of life and housing in the neighborhood, to maintain a peaceful and safe environment, and to maintain an aesthetic and environmentally-friendly neighborhood to protect the property values of the CAE homes.

**Article III – Membership.**

**Section 1.** Membership in this organization shall be open to persons who reside or own property in the neighborhood boundaries.

**Section 2.** The neighborhood boundaries are Connecticut Avenue (MD185) to Veirs Mill Road (MD586), to Valleywood Drive, to Medway Street, to Milton Street, to Claridge Road, back to Medway Street, to Livingston Street, to Berry Street, to Henderson Avenue, back to Valleywood Drive, to the County's Park on Valleywood Drive by Weisman Road. (See map.)

**Section 3.** The organization may enroll honorary members, but these members may not vote on matters before this organization.

**Section 4.** Persons 18 years or older are eligible for membership.

**Section 5.** Active membership is established through payment of the annual dues (See Article IV., Section 1) and having attended two (2) CAECA meetings per year.

**Article IV – Annual Meetings.**

During the meeting of the first month in the calendar year, that is, every odd year or every 2

years, a meeting of this organization shall be convened for the purpose of electing Officers. This meeting shall also be a regular meeting of the organization for other business.

**Section 1.** Dues shall be \$12 per household, payable at the annual meeting in January, or any other regular meeting of the same year.

**Article V – Officers.**

**Section 1.** The Officers of the neighborhood civic association shall consist of President, Vice-President, Secretary, and Treasurer.

**Section 2.** The Officers shall be elected at the first meeting, every odd year or every 2 years, in January from any nominations from the floor submitted in the November regular meeting in the previous year. The persons receiving the highest number of votes for each office shall be elected. Those elected shall serve until the next election.

**Section 3.** In the case of a vacancy in an Office, other than that of President, the vacancy shall be selected by the President until the annual officer election in January.

**Section 4.** Officers may be removed for cause, including violation of the by-laws or dereliction of duty, by a majority of two-thirds (2/3) of the votes at a regular meeting of the organization, provided that the officer to be removed has been notified, in writing, of the proposed removal at least thirty (30) days before the meeting.

**Article VI – Duties of Officers.**

**Section 1.** The President is the Chief Executive Officer of the organization. The duties of the President shall be to preside over all meetings of the organization, to call special meetings, to appoint Committee Chairpersons and Block Captains, and to be or to appoint a spokesperson for the organization to the local government, the press, and other community associations.

**Section 2.** The duties of the Vice-President shall be to serve as Executive Officer and preside over all meetings in the absence of the President, assist the President in calling special meetings, coordinate committee chairpersons and report status to the board and to succeed to the office of President in the event of vacancy in that position.

**Section 3.** The duties of the Secretary shall be to maintain the records of the organization,

keep the minutes for all meetings, and to receive and handle all correspondence addressed to the organization.

**Section 4.** The duties of the Treasurer shall be to keep accounts of all expenses, collect membership dues, and to make regular reports of the organization's financial status.

**Article VII – Meetings.**

**Section 1.** The regular meetings of the civic association shall be held the second Thursday of every odd month. The time and location are to be designated by the President.

**Section 2.** Special meetings may be called by the President or a petition of five (5) or more members. Such meetings may act on business proper to the organization, provided that it is announced at the next regular meeting.

**Article VIII – Voting.**

**Section 1.** Election of Officers will be decided by members who have paid annual dues and have attended two (2) regular meetings in the year.

**Article IX – Committees and Programs.**

**Section 1.** Committees and programs shall be established by any active CAECA member. An active member is considered one who has paid the annual dues and has attended two (2) regular meetings in the year. The committee or program shall be established by a majority vote of members present at the meeting of the organization.

**Section 2.** Committee Members, Chairpersons, Sergeant-at-Arms, and Block Captains shall be appointed by and at the discretion of the President or the Vice-President and serve as volunteers.

**Article X – Procedure for a Regular Meeting Shall be Enforced by the Selected Sergeant-at-Arms.**

**Article XI – Amendments.**

The by-laws of this organization may be amended at any meeting, provided that the proposed amendments have been submitted to members at the prior regular meeting at



which they are to be considered. After ratification by membership, the by-laws are signed by the civic association's President, Vice-President, Secretary, and Treasurer.

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## CONNECTICUT AVENUE ESTATES COVENANTS

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The builders of Connecticut Avenue Estates created covenants, special legal rules to protect the neighborhood. These written agreements set specific conditions for how a property may be used and are bound to the land.

- ❖ **SET-BACKS:** No building (or addition) shall be erected closer than 25 feet from the front property line and 7 feet from the side lot line. In no event shall the distance between structures on adjoining lots be less than 14 feet (except for detached garages).
- ❖ **RESIDENTIAL ONLY:** Residential property shall not be used for manufacturing or industrial purposes, nor for any noxious or offensive trade or activity which may be or become an annoyance or nuisance to the neighborhood.
- ❖ **PETS:** Only household pets may be kept on the premises. By Law, pet owners must pick up after their pet's solid waste.
- ❖ **LIVE IN THE HOUSE:** No trailer, tent, shack, garage, barn or other outbuilding erected shall be used as a residence — temporarily or permanently, nor shall any structure of a temporary character be used as a residence.
- ❖ **APPLICABLE TO ALL:** These covenants and restrictions run with the land and are binding on all parties and persons. If any homeowner violates or attempts to violate the covenants, other residents may prosecute by proceedings of law or equity against the person or persons to prevent him or them from doing or to recover damages or other dues for such violations.

The invalidation of any of these covenants by judgment or court order shall not affect any of the other provisions, which will remain in full force and effect.

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## REASONS TO LIVE IN

### CONNECTICUT AVENUE ESTATES

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1. **Transportation:** The Wheaton and Glenmont Metro Stations are only a mile and a half away, with service to the Washington Metropolitan Area. Metrobus and Ride-On buses travel to various other areas in the Washington Metropolitan Area. See pages 29-30 for more information.
2. **Nearby Shopping:** Westfield Shoppingtown/Wheaton Plaza features Macy's, J.C. Penney, Target, Giant, UPS, and more. Other business often frequented by residents include the Unique Thrift Bazaar, CVS, Rodman's, Safeway Supermarket, and the Korean Korner. Additional shopping centers and a variety of small restaurants and shops are located within a mile.
3. **Dalewood Playground:** A beautiful kiddy playground within the neighborhood for children and families.
4. **Wheaton Regional Library and Wheaton Recreation Center:** One of Montgomery County's largest libraries is a mile and a half away from CAE, offering an excellent selection of reading materials. In addition, the library also loans out videos and other digital media.
5. **Montgomery County Parks:** Just within walking distance is the Wheaton/Claridge Park with a playground and community center. About two miles away is Wheaton Regional Park with a model train, an ice rink, a carousel, indoor-outdoor tennis courts, and Brookside, the County's botanical garden. See page 31 for more information.
6. **Wheaton-Glenmont Pool / SGT. Hector I. Ayala:** Cool down during the summer at the public pool; just a ten minute walk. This is located at Randolph and Bluhill Roads.
7. **Safe and Quiet Streets:** Speed humps, stop signs, and one-way streets help calm traffic and improve pedestrian safety within the neighborhood. After years of community efforts, a new traffic light was installed at the intersection of Veirs Mill Rd. and Claridge Rd.
8. **Montgomery County Public Schools:** Children can walk to Highland Elementary School, while older children attend Newport Mill Middle School and Albert Einstein High School, which offer a traditional curriculum in addition to programs in Medical Careers, Fine Arts, and Finance. Wheaton High School and Thomas Edison High School of Technology are a ten

-minute walk.

9. **Active Civic Association:** The CAE Civic Association (CAECA) has an upcoming newsletter, bi-monthly meetings, yard sales, annual community clean up days, and beautification projects such as cleaning the Joseph Branch Creek on Valleywood Drive and more.
10. **Great Neighbors:** A mixture of long-time homeowners as well as international newcomers add diversity and vitality to the neighborhood. There is the Bluhill Opportunity Circle which brings together neighbors in an effort to develop community and build trust within the neighborhood.
11. **Beautiful mature trees and large yards:** Tall and stately trees offer shade and privacy, and enhance the curbside appearance of homes. Additionally, trees that provide shade aid in reducing energy costs during summer months. Most homes have large fenced lots that provide plenty of room for private recreation.
12. **Elderly Services Nearby:** the Holiday Park Senior Center is located just across Veirs Mill road and Connecticut Ave, Telephone: 240-777-4999
13. **Regional Service Center:** The Mid-County Services Center at 2425 Reddie Drive in downtown Wheaton provides health care and government representatives from a variety of agencies. Services include , Adult Behavioral Health, Substance Abuse Prevention, health, housing and job, referral services, Mid-County United Ministry's food pantry, Conflict Resolution and more.

## HOUSING AND PROPERTY

This section of the Handbook will serve as a guide for homeownership in the Connecticut Avenue Estates neighborhood and Montgomery County, as well as information regarding services related to homeownership.

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### CREDIT, HOUSING COUNSELING, AND HOME OWNER ASSISTANCE

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#### **Consumer Credit Counseling of Greater Washington (CCCGW).**

1-866-531-3433

Contact CCCGW if you and your family are having financial problems and need help with budget counseling, debt management intervention, or face mortgage default or foreclosure.

#### **Housing Opportunities Commission of Montgomery County.**

[www.hocmc.org](http://www.hocmc.org) | 240-627-9400

HOC is the agency that administers federal, state, county, and private affordable housing programs. HOC develops housing, provides mortgage financing to developers and first-time buyers, and provides counseling and support services to lower income individuals and families in assisted housing.

#### **Accessible Homes for Seniors.**

[dhcd.maryland.gov/Residents/Pages/ahsp/default.aspx](http://dhcd.maryland.gov/Residents/Pages/ahsp/default.aspx) | 240- 777-3373

A program by the Maryland Department of Housing and Community Development, AHS provides zero percent loans for accessibility-related improvements to the homes of seniors (such as grab bars and railing, widening of doorways, and installation of ramps).

#### **Code Violation Reporting.**

[montgomerycountymd.gov/DHCA/community/code/complaint.html](http://montgomerycountymd.gov/DHCA/community/code/complaint.html) | 311

If you need to report a housing code violation such as property disrepair, trash accumulation, rodent infestations, abandoned or untagged vehicles parked in yards, or overcrowding, visit the website or call 311.

**Home Improvement Loans.** Though Montgomery County no longer offers home improvement

loans or grants, Habitat for Humanity in Montgomery County provides many services to repair homes. Call 301-990-0014 for more information. Rebuilding Together is another resource that homeowners can use for their repair needs. Call 301-947-9400 for more information.

**Housing Rehabilitation Program-Maryland Dept of Housing and Community Development.** dhcd.maryland.gov/ | 1-800-756-0119. Provides financial assistance to help moderate income homeowners contact..

**General Loans.** Connecticut Avenue Estates residents who want to make improvements to their property should shop local banks to get the best terms possible.

**Weatherization Subsidy Program.**

www.montgomerycountymd.gov/ | 311

Montgomery County has a subsidy program that helps qualified county residents pay for heating and cooling their homes, as well as expenses incurred for caulking, insulation, weather-stripping, and cleaning/tuning up a furnace.

**Maryland Energy Assistance Program.**

[http://www.dhr.state.md.us/blog/?page\\_id=4326](http://www.dhr.state.md.us/blog/?page_id=4326) | 1-800-352-1446. This programs provides assistance to eligible low-income homes with home heating bills and electric bills. This service can help pay current bills, past due bills and energy-efficient measures to reduce future electric bills.

**Rental Assistance Program (RAP).**

www.montgomerycountymd.gov/ | 311

Montgomery County offers rental assistance for qualified families in the County. The RAP program is accepting pre-application to be put on a waiting list.

**Montgomery County Housing Stabilization Services.**

240-777-4448

This program provides assessment and case management services for homeless families seeking emergency shelter. They help determine factors precipitating the crisis, eligibility for financial assistance and need for referrals to other services.

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## CODE ENFORCEMENT AND INSPECTION TIPS

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### Code Enforcement Frequently Asked Questions and Answers

**Q:** There is a home in our community that is deteriorating. What can we do?

**A:** A deteriorating structure can be reported to the MC311 call center for investigation. Some examples of deterioration are; gutters and downspouts that are loose or leaking; flaking and/or peeling paint on exterior wood trim; missing or dilapidated roof shingles, missing or damaged siding, skirting or stairs.

**Q:** My neighbor has an inoperable vehicle in the driveway. Is that a code violation?

**A:** Yes. Montgomery County Code requires that all vehicles on private property be in operable condition and have current tags and registration.

**Q:** My neighbor's trash cans do not have lids and trash gets scattered about their property. What can I do?

**A:** All trash cans must have tight-fitting lids. The Division of Housing Code Enforcement enforces trash and debris on a property. Dial 311.

**Q:** My neighbor is building a deck or addition on his house. Is a building permit required?

**A:** Yes. For further information about a building permit dial 311.

**Q:** My neighbor won't cut his grass. Is this a code violation?

**A:** Yes, If the grass has grown higher than 12 inches. In some cases only a 15 foot mowed border around the property may be required.

**Q:** The branches of my neighbor's tree are hanging over my property. Is this a code violation?

**A:** Dry branches hanging from an adjacent property are a code violation; fresh or live branches hanging from an adjacent property are not a violation.

**“Beat the Inspector to the Punch”**

The following is a general summary of the building components that your local neighborhood housing inspector may inspect. You may wish to inspect your own building and make necessary repairs at your convenience.

<b><i>COMPONENT</i></b>	<b><i>WHAT TO LOOK FOR?</i></b>
<u>Chimney</u>	Cracked or broken chimney cap Missing mortar or bricks
<u>Roof</u>	Loose or missing shingles
<u>Gutters</u>	Deteriorated or leaking gutters
<u>Downspouts</u>	Disconnected downspouts
<u>Exterior surfaces</u>	Missing or defective siding, soffit or fascia boards Peeling, flaking, or peeling paint
<u>Masonry</u>	Loose or missing mortar
<u>Foundation walls</u>	Cracks or bows in foundation walls Evidence of water damage or water entering the basement, cellar or crawl space through the foundation
<u>Porches and attachments</u>	Defective or missing boards in the floor Defective or missing stair treads Loose or missing handrails balusters, or guardrails
<u>Doors and Windows</u>	Weather tight doors and windows Defective or rotting sashes Missing window putty Loose, missing, or defective hardware Broken or cracked windows, torn or deteriorated screens

**“Beat the Inspector to the Punch”**

Continued...

<u>Grounds</u>	Discarded items, trash and litter Cracked or deteriorated concrete steps
<u>Walls and Ceilings</u>	Defective plaster or dry wall Peeling or flaking paint
<u>Floors</u>	Deteriorated floor coverings Deteriorated floor boards Missing or deteriorated baseboards Rotting or deteriorated joists
<u>Doors</u>	Cracks, splits or warpage Doors required on all bedrooms and baths
<u>Plumbing</u>	Leaking faucets and pipes Clogged or slow running drains Securely mounted fixtures Substantially worn porcelain
<u>Electrical</u>	All outlets and fixtures are working No missing or defective cover plates Fuse box not over fused No loose or hanging wires No open junction boxes
<u>Heating</u>	All duct work properly connected
<u>Ventilation System</u>	Duct register cover in place and secure State certificate for all furnaces serving six or more units State certificate for all water heaters of 200,000+ BTU's
<u>Smoke Detectors</u>	Required to protect each sleeping area



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## PERMITS AND ZONING

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**Building Permits.**

[www.permittingservices.montgomerycountymd.gov](http://www.permittingservices.montgomerycountymd.gov) | 311

If you are renovating your home or putting on an addition or deck, you or your contractor need to obtain a permit from the Department of Permitting Services. DPS ensures compliance with Montgomery County development and construction standards.

**Zoning and Planning.**

[www.montgomeryplanning.org](http://www.montgomeryplanning.org) | 311

The Kensington-Wheaton Master Plan, approved and adopted in 1989, is available online. This plan includes information about land use and planning, transportation plans, community facilities plan, an environmental plan, and a historic preservation plan. If you have a general question about zoning regulations, call the Montgomery County Planning Department.

**Digging.**

[www.missutility.net/maryland/](http://www.missutility.net/maryland/) | 1-800-257-7777 or 811

If you are changing the landscaping of your property, or you are doing any other work that requires digging, please be cautious of pipelines, electrical lines and other public works that may be underground. Damaging pipelines can be dangerous and highly inconvenient to you and your neighbors. Please call Miss Utility before you begin digging.

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## UTILITIES AND SERVICES

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**Utilities.**

**PEPCO.** Provides electric service in Maryland and the District of Columbia.

[www.pepco.com](http://www.pepco.com)

Customer Service.....202-833-7500

Electrical Outages.....1-877-PEPCO-62

**Washington Gas.** Distributes gas to residents in the District of Columbia, Maryland, and Virginia. [www.washgas.com](http://www.washgas.com)

Gas Problems.....703-750-2500

LEAKS ONLY.....703-750-1400

**Washington Suburban Sanitary Commission (WSSC).**

www.wsscwater.com

Main.....301-206-WSSC  
Emergencies.....301-206-4002

**Verizon.**

New Residential Lines.....877-502-2876

**Cable and Internet.**

AT&T DirecTV.....800-288-2020  
Verizon Fios.....888-781-5510  
Comcast.....301-424-4400  
Dish.....1-800-661-8432

**Newspapers.**

Baltimore Sun.....410-332-6000  
Washington Post.....202-334-6100  
Washington Times.....202-636-3000

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**HOME MAINTENANCE**

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**Trash and Recycling.**

Under chapter 48 of the Montgomery County Code, it is unlawful to store solid waste in excess of 30 days, regardless of whether you have a residential, commercial, industrial or vacant property.

**Solid waste** is defined as garbage, sludge/medical/pathological waste, abandoned vehicles, debris from building construction, ashes, junk, industrial waste, dead animals, dead or fallen trees, uprooted tree stumps, slash, tree limbs, bushes, plants, leaves, grass, garden trimmings, street refuse, machinery, waste paper, bottles, cans, cardboard, and sawdust. Solid waste also includes automobiles and trucks, boxes, containers, tires, appliances, furniture, and recreational equipment, any of all of which is in a state of disrepair or dysfunction; except where such items are awaiting removal or are in the process of being repaired or renovated for the personal use of the owner or occupant, provided the repairs are accomplished within

30 days. Fines for this code violation start at \$500 and increase by \$750 each day thereafter. Violators are usually given 30 days to bring their property in compliance.

**Trash and Recycle Collection.** The Division of Solid Waste Services collects trash and recyclables on Tuesdays. **Place your covered trashcans at the curb for collection no earlier than 7:00 p.m. the previous Monday night and return to your property no later than 5:00 p.m. Wednesday evening.** All trashcans must be shut with a properly fitting lid. Yard waste (grass, weeds, branches, et cetera) will also be collected from designated containers, brown paper bags or a container with a “Yard Trim” sticker on it. You can call 311 for more information regarding trash collection and to request “Yard Trim” stickers.

**Recycling.** By law, you are required to recycle in Montgomery County. All clean glass bottles, metal cans, plastic bottles, and plastic containers go in the small blue recycling bin. All paper, cardboard, and cardboard boxes go in the large blue recycling cart. Recycling collection is on the same day as regular trash collection. Bins and carts should be at the curb by 7:00 a.m. on Tuesdays. To request another recycling bin please call 311. *Do not place recyclables in a plastic bag. All recycled materials must be washed out and clean/unsoiled.*

**Bulk/Heavy Trash Pick-ups.** **Five times a year, each resident is entitled to a bulk pick-up of household material free of charge.** Some of the items that qualify as bulk trash are furniture, rugs and carpet, mattresses and box springs, large non-metal toys, mirror or glass tops, and bathroom fixtures. To request a bulk trash pick-up, please call 311 or fill out a service request form on the Montgomery County website ([www.montgomerycountymd.gov](http://www.montgomerycountymd.gov)). **Please do not put items at the curb before scheduling a pick-up.**

**Scrap Metal Pick-ups.** The county will pick up metal appliances and large household items made of 51% or more metal at no charge. No building fixtures from remodeling are permitted. You must call 311 the day before regular collection day to arrange a pick-up.

**Illegal Dumping.** It is illegal to deposit solid waste at any location other than an approved acceptance facility. You may not dispose of your trash in other people’s dumpsters, along the roadway, on the median strip, in fields, wooded areas, or any other location. If you see someone illegally dumping, get a tag number, description of the vehicle, date and time of the incident, exact location where it occurred and call 311. **Illegal dumpers are subject to a minimum \$500 civil fine and possible criminal prosecution.** The Connecticut Avenue Estates Civic Association will be heavily monitoring the neighborhood for dumping.

**Solid Waste Transfer Station (SWTS).**

[www.montgomerycountymd.gov/sws/dropoff](http://www.montgomerycountymd.gov/sws/dropoff)

Montgomery County operates a Waste Transfer Station at 16101 Frederick Road in Derwood (Hours: Monday-Friday 7:00a.m.-8:00p.m., Saturdays, 7:00a.m.-5:00p.m., Sunday 9:00a.m.-5:00p.m. except for county holidays). The SWTS accepts all kinds of solid waste and recyclables, as well as car batteries, motor oil, used antifreeze, old mattresses, tires, glass and plastic containers, old magazines, telephone books, used clothing, and more.

**Lawn and Leaves.**

As a home-owner, you are responsible for maintaining your yard.

**Lawn.** Please mow at a reasonable hour: no earlier than 9:00 a.m. and no later than 9:00 p.m. Mow your yard to a reasonable height. 3" is recommended because it helps protect tender grass roots from the sun, preserving the lawn. Grass cannot be taller than 12" high.

- Please don't sweep or blow grass clippings and other yard waste into the street or the Joseph Branch Creek on Valleywood Drive which can cause build-up and flooding. Let clippings biodegrade on the grass.
- If you choose not to "grass cycle," collect clippings in a designated waste container, recyclable brown paper bag or a container with a County-provided "Yard Trim" sticker. Plastic bags will not be picked up by the County's trash collection vehicles. Put container or bags at curbside before 7:00 a.m. on Tuesdays for collection by the yard waste recycling truck.

**Leaves, Branches and Mulch.**

- Branches from bushes and trees will be collected if cut into pieces no longer than 4' and 30" or less in diameter and tied into bundles, or placed in recyclable brown bags. Place at curb on trash collection day. Bundles and cans must weight less than 45 lbs. each.
- During the spring, fall and winter, there are collection days specifically for leaves. This curbside collection schedules vary, but you can call 311 or look for signs posted in the neighborhood.
- Free mulch is available from the County's Waste Transfer Station (16105 Frederick Road, just south of Shady Grove Road). Please bring your own bags and containers.

## Tips for Successful Home Improvements

- Only do business with a licensed Home Improvement Contractor. Call the Maryland Home Improvement Commission (1-800-218-5925) to check a contractor's license status and record complaint.
- Never do business with a contractor going door-to-door selling improvement services, particularly driveway and roofing repairs, unless you check out their credentials very carefully. These contractors are often impossible to find once you have given them your money, and in many cases, they never return to perform the services.
- Get at least 3 estimates from different contractors. Get references from recent customers from that contractor and call them to verify the work.
- Do not be pressured into signing a contract. **Do not** sign if told "this price is only good if you sign this right now."
- Do not pay more than 33% of the contract price upon signing the contract. Get all the contract terms and promises in writing, including warranty information.

For more information, contact the Department of Consumer Affairs, 100 Maryland Avenue, Room 330, Rockville, MD 20850, or call 311.

## NEIGHBORHOOD

Below are some neighborhood regulations, services, and resources that should make living in Connecticut Avenue Estates a more pleasant experience.

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### COMMUNITY REGULATIONS AND RESPONSIBILITIES

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#### **Noise.**

It is unlawful to create a noise disturbance anywhere in the neighborhood during **quiet hours**: Weekdays 9:00 p.m. to 7:00 a.m. Weekends and federal holidays, 9:00 p.m. to 9:00 a.m. (Montgomery County Code, Chapter 31-B). A noise disturbance is defined as any sound louder than 55 decibels, the sound of a car passing heard from one's living room. A noise disturbance is defined as "unpleasant, annoying or loud sounds: abnormal for the time and place, correctable, and unreasonably interfering with the proper use and enjoyment of the property of others." To report a noise complaint, call the Police Non-Emergency Number at 301-279-8000.

#### **Parking.**

**Blocking Driveways and Parking Spaces.** It is illegal for residents to place barricades or objects in a public street (cones, sawhorses, trashcans, etc.) for any purpose including "reserving" parking spaces (Montgomery County Code, Chapter 49-17). It is particularly important for vehicles to not block other residents' driveways. Vehicles may not remain in a space for more than 48 hours. In order to report a violation, please call 301-279-8000 or call the Abandoned Autos Police section, at 240-773-6411.

#### **Parking on grass areas near curbs is not permitted.**

Heavy commercial vehicles and recreational vehicles are prohibited from parking on residential streets, except temporary parking for loading and unloading.

**Handicapped.** If you or a family member has a disability, you can obtain a handicapped license plate or reserve a handicapped parking space in front of your house. In order to do this, you can request an application from the Maryland Motor Vehicle Administration, 1-800-950-1682

or online at [www.marylandmva.com](http://www.marylandmva.com).

**Right of Way.** You may not park so that any part of your vehicle is within 5 feet of a public or private driveway or any other existing opening (Montgomery County Code, Chapter 31-19).

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## SIDEWALKS AND STREETS

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However, an owner may obstruct their own private driveway. Call 301-279-8000. to report this violation and get the vehicle ticketed or towed.

**Sidewalks.** To request maintenance on a public sidewalk in front of your house or in the neighborhood that is cracked or needs repair, please call 311.

**Street Cleaning.** Periodically, the Department of Transportation sweeps streets to remove abrasives and sediments, and improve their general appearance. They recommend that residents use off-street parking whenever possible to reduce the number of areas that cannot be swept.

**Street Repairs.** In order to report a street that needs repairs please call 311.

**Street Tree Trimming.** If there is a tree on county land located in front of your house that needs trimming or is causing some other issue, please call 311.

**Streetlights and Traffic Signals.** To report a broken streetlight call 240-777-2190 or place a service request on the county's website: [www.montgomerycountymd.gov/dot-streetlight/Index.aspx](http://www.montgomerycountymd.gov/dot-streetlight/Index.aspx). To report a traffic signal problem, call 240-777-2190 .

### How to Maintain the Neighborhood Appearance?

A well maintained community displays neighborhood pride, encourages higher property values, faster home sales and a lower rate of crime. The first impression can be powerful. Creating an attractive appearance involves landscaping, color, and style.

- Select appealing colors. Some colors can clash with adjoining units or the overall look of the neighborhood.
- Repair broken fences. Use stockade fences (closely fitted vertical boards with pointed tops) only in the back yard.

- Consider tasteful pruning of large or overgrown trees and bushes to allow more sunlight to filter through and improve grass growth.
- Keep your yard mowed, clear fallen limbs and debris from your yard, clean gutters, and store trashcans behind the house.
- During the winter, the county requires residents to shovel snow from any sidewalk adjacent to their houses.
- Monitor areas in front of and adjacent to your property for illegal dumping. Illegal dumping affects the entire community.

If you have a question concerning the repair or maintenance of a home, call 311.

**Snow Removal.** To have snow plowed off your street, please call 311. Homeowners and landlords are responsible for removing snow from the sidewalk in front of your property within 24 hours after snowfall ends.

This section will provide tips on the responsibilities of owning a pet, as well as services in the area related to animals.

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## PETS AND ANIMALS

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### Animal Owner Responsibilities.

- You **are responsible for promptly collecting droppings** deposited by your animal on other people's property and community property. **The fine for not collecting your animal's waste is \$100.**
- You **are responsible for treating your pet humanely**, which includes proper shelter, food, and water. Dogs should live inside, especially during inclement weather.
- If you own a cat or a dog four months of age and over, **you must license the animal and vaccinate it regularly.** The county offers free rabies shot clinics several times a year. You can call 240-773-5900 or visit Montgomery County's Animal Services website to check the schedule and location.
- **Dogs who are outside must have proper protection from the elements.** No dog may be



tied outside for more than a two-hour period , between outside between 10:00 p.m. and 6:00 a.m. or during weather emergencies. Continuous chaining is inhumane and illegal.

- Dogs are not allowed to run at large. Whenever your dog is off your property, they must be on a leash or under the control of a responsible person who is capable of physically restraining the dog.

### **Animal Services.**

#### **Montgomery County Animal Services and Adoption Center.**

[www.montgomerycountymd.gov/animalservices](http://www.montgomerycountymd.gov/animalservices) | 240-773-5900 or 311

The Montgomery County Animal Services and Adoption Center, operated by the Department of Police, Animal Services Division, provides high-standard sheltering and care to homeless, abused, and neglected animals in our community. They also offer services and information on adopting and caring for a pet.

If you are concerned about the treatment of an animal or are being disturbed by the noise of a barking dog, you can call the police non-emergency number 301-279-8000.

#### **Pests and Rodents.**

**Rodents.** It is a homeowner's responsibility to exterminate rodents found on their property. If rodents are discovered in your neighborhood, you can contact the Department of Health and Human Services. It is unlawful to allow or contribute to rodent infestation (Chapter 9 Montgomery County Code). Please call 311 to report an infestation of rats, mice, bedbugs or cockroaches.

**Wildlife Nuisances.** To report a wildlife nuisance, such as raccoons living in a home's attic, a squirrel inside a home's walls or a groundhog living under a shed, please contact the Maryland Department of Natural Resources nuisance wildlife hotline at 877-463-6497 for advice and possible referral to a private licensed Wildlife Control offices to remove the animal (s).

**Reporting a Dead Animal Along the Roadway or on Adjacent Property.** The Animal Services Division retrieves dead domestic animals (dogs, cats, etc.) and other dead animals the size of an opossum or larger from County maintained roadways and adjacent private properties. Call 311 if you wish to report a dead animal. If the dead animal is on the road and creating a traffic hazard, call 911 immediately.

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## TRANSPORTATION

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### **Cars, Motor and Small Commercial Vehicles.**

Montgomery County Code regulates that:

- No more than one vehicle may be parked for every 160 sq. ft. of surfaces area on your property
- No car can obstruct a public sidewalk, vehicles cannot park within five feet of a driveway
- The property owner is allowed to park no more than one light commercial vehicle and one recreational vehicle on private property. Vehicles should be parked in driveways or paved surfaces only.

It is unlawful to store non-functional or unused motor vehicles for more than 30 days or unregistered vehicles in excess of 90 days in private property (Montgomery County Code, Chapter 26). Vehicles are considered solid waste by law and must be removed or repaired within 30 days.

**Public Road or Private Property Abandonment.** To report a non-functional, unused or abandoned vehicle, longer than 48 hours, on a public road or right-of-way, or to report a non-functional or abandoned vehicle, longer than 48 hours without the consent of the owner, on private property, call 311.

### **Public Transportation.**

Metrobuses and Ride-On accept cash or SmarTrip Fare cards, while Metrorail accepts SmartTrip cards only. Neighborhood service is as follows:

#### **Buses:**

- **Metrobus.** (Washington Metropolitan Bus Service)  
202-637-7000 | [www.wmata.com](http://www.wmata.com)
  - C2/C4 Twinbrook-Greenbelt Line
  - C8 College Park-White Flint Line
  - L8 Connecticut Ave.-Maryland Line
  - Q1/Q2/Q4/Q5/Q6-Veirs Mill Road Line

- **Ride-On.** (Montgomery County’s Bus Service)  
240-777-RIDE | [www.montgomerycountymd.gov/dot-transit](http://www.montgomerycountymd.gov/dot-transit)

- 10 Twinbrook Station-Hillandale
- 33 Glenmont - Medical Center
- 34 Aspen Hill-Friendship Heights
- 38 White flint-Wheaton Station
- 48 Wheaton Station-Rockville Station

**Rail:**

- **Marc Trains.** (Baltimore-Washington Metropolitan Regional Rail)  
1-800-325-RAIL | [mta.maryland.gov/marc-train](http://mta.maryland.gov/marc-train)

Garret Park (Brunswick Line) 11015 Rokeby Ave.

- **Metro Rail.** (Washington Metropolitan Rail Service)  
202-637-7000 | [www.wmata.com](http://www.wmata.com)

Wheaton Metro Station (Red Line) 11171 Georgia Ave.

**Taxi Services:**

When looking for a cab or taxi, make sure that they are licensed and permitted. In order to avoid unlicensed cabs, do not agree to ride in an unmetered taxi. The following companies can service Montgomery County:

- ActionTaxi..... 301-840-1000  
Accepts reservations via phone. [www.taxicabmd.com](http://www.taxicabmd.com)
- Barwood Taxi / Regency Taxi .....301-984-1900 /301-990  
– 9000Accepts reservations via phone, text, online and Taxi Magic mobile app for iPhone and Android. [www.barwoodtaxi.com](http://www.barwoodtaxi.com)
- Sun Cab .....301-252-0575 Accepts reservations via  
phone, text, online and Taxi Magic mobile app for iPhone and Android.  
[www.suncabmoco.com](http://www.suncabmoco.com)

**Paratransit**

- **Call 'N Ride.** Provides a subsidized taxi coupon program for low-income seniors aged 67 and older and low-income persons with disabilities. 301-948-5409
- **Metroaccess.** A shared ride, curb-to-curb paratransit service for people with disabilities. 301-562-5360

**Montgomery County Parks and Recreation Classes & Programs.**

[www.activemontgomery.org](http://www.activemontgomery.org) | [240-777-6804](tel:240-777-6804).

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## PARKS AND RECREATION

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Montgomery County offers a wide variety of classes and programs through the Department of Recreation, including arts & crafts, cooking, fitness and more.

**Wheaton Recreation Center** is collocated with the Wheaton Library on Georgia and Acola Avenue. It is a multipurpose recreational facility that offers a variety of programs and activities for all ages, call 240-773-4828.

**Wheaton Regional Park.** Wheaton Regional Park is located in a forested area of Wheaton, Maryland. The park was established in 1960, and incorporates several large parcels of land into one of Montgomery County's finest and largest parks. Visitors can enjoy a variety of recreational and educational opportunities within its 536 acres. , including tennis courts, an ice rink, a miniature train, a carousel, and picnic areas located at 2000 Shorefield Road. There is also an off-leash dog park located at the end of Orebaugh Ave. Don't forget to bring a bag for pet waste. Please make sure your dog is socialized. For information about the park, call 301-495-2595, for ballfields or picnic permits, call 301-495-2525 and for the Park Police call 301-949-3010.

**Wheaton/Claridge Local Park.** A focal point of this 21.1-acre park is the stream that runs through the park. This park offers a picnic area, and a recreation facility with a refrigerator and a warming oven. The park is located at 11901 Claridge Rd, Silver Spring, MD 20902. Call 301-905-3040 to reserve park facilities.

**Neighborhood Playground.** There is a neighborhood tot lot on Dalewood Drive, near the intersection with Bluhill Road, one block from Veirs Mill Road.

**Wheaton-Glenmont Pool.** Located at 12621 Dalewood Drive, this pool offers lap swimming, swim lessons, swim team, and lifeguard training. Call 301-929-5460 for information on hours, admission and passes.

## HEALTH AND SOCIAL SERVICES

### AGING

Below, you will find a sampling of services for people within the community. From senior citizens to children. This list is not comprehensive of all services in the area, but it shows examples of the resources in the community.

**Senior Health Insurance Assistance (SHIP).**

[www.shiptacenter.org](http://www.shiptacenter.org) | 301-590-2819

The state of Maryland helps Medicare beneficiaries in understanding their health insurance benefits, bills, and rights. The Maryland SHIP program provides in-person and telephone assistance in a variety of areas, such as: billing problems; assistance applying for help for low-income beneficiaries; assistance with denials of payment, appeals and grievances; and advice on health care fraud and abuse.

**Montgomery County Senior Services.** This County agency provides resources and referrals to elderly, caregivers, and professional providers. They also provide financial assistance, health support, caregiver support and crisis support for senior citizens. Call 311 for more information.

**Connect-a-Ride (CAR).**

[www.ridesmartsolutions.com/bus/connect\\_a\\_ride](http://www.ridesmartsolutions.com/bus/connect_a_ride) | 301-948-5409

CAR is a county program aimed at providing adults over 50 and adults with disabilities with transportation for medical services, errands, social activities, and more. Call 301-738-3253 for more information. In addition, the program assists senior with applications for **Call-n-Ride**, which provides discounted taxicabs to low-income seniors.

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## CHILD/ADOLESCENT SERVICES

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**Retired and Senior Volunteer Program (RSVP).**

[www.nationalservice.gov/programs/senior-corps/rsvp](http://www.nationalservice.gov/programs/senior-corps/rsvp).

RSVP is one of the largest volunteer networks for people 55 and over. There are many service opportunities for seniors such as tutoring, renovating homes, teaching English, etc.

**Child Abuse and Neglect.** To report child abuse or neglect, please call the County's hotline at 240-777-4417 or 311.

**Montgomery County Child Care Resource Center.**

[www.montgomerycountymd.gov](http://www.montgomerycountymd.gov) | 311

It provides referrals and technical assistance for child care issues.

**ChildLink (Early Childhood Services).**

[www.montgomerycountymd.gov/childlink](http://www.montgomerycountymd.gov/childlink) | 240-777-4769 or 311

ChildLink is an information and referral service for families with young children. Callers may receive simple referrals, consultation on child development or parenting issues, or linkages and follow up for families presenting more complex situations.

**Teen and Young Adult Health Connection (TAYA).**

[www.cciweb.org/family.html](http://www.cciweb.org/family.html) | 311

TAYA Health Connection is a non-profit clinic that provides low cost healthcare to teens and young adults ages 12-35 in the Washington, DC area. TAYA provides teens and young adults with affordable, timely and culturally competent direct clinical care and educational outreach services to prevent unplanned pregnancies, as well as sexually transmitted infections including HIV.

**Head Start.**

[www.acf.hhs.gov/programs/ohs](http://www.acf.hhs.gov/programs/ohs) | 311

The Head Start program serves eligible 3 and 4 year-old children of low-income families, providing comprehensive educational, social, medical, dental, mental health, and nutrition services. Educational, speech/language, and health screenings are provided for each child.

**Linkages to Learning.**

[www.montgomerycountymd.gov](http://www.montgomerycountymd.gov) | 240-777-1731 or 311.

This program provides accessible services to at-risk children and their families to improve adjustment to and performance in school, home, and community. Prevention and early intervention services include health, mental health, social services and educational support.

**Gilchrist Center for Cultural Diversity.**

[www.montgomerycountymd.gov/gilchrist](http://www.montgomerycountymd.gov/gilchrist) | 240-777-4940 or 311.

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## CULTURE

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The Center provides activities and services to the County's culturally diverse community and functions as a central point of contact for residents to County and other services. The Center is located in the Mid-County Regional Services Center on 2429 Reddie Dr.

**CASA de Maryland.**

[www.wearecasa.org](http://www.wearecasa.org) | 240-491-5772

CASA offers a variety of programs for low-income immigrant communities such as education, health and human services, community organizing and community development. The Wheaton location is 2729 University Blvd. Wheaton, MD 20902.

**English Classes in the neighborhood.** The CAECA, through Catholic Charities, offers free English classes Mondays through Thursdays 6:30-8:30pm at St. Catherine Laboure. For more information, please contact Carmen Hernández of Impact Silver Spring 301-298-5117. Free English classes are also offered at area churches, including the Hughes United Methodist Church on 1700 Georgia Ave, Wheaton, MD 20902. Call 301-949-8383 for more information.

Add info Catholic Church—St. Catherine Laboure

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## HEALTH

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**Maryland Health Connection.**

[www.marylandhealthconnection.gov](http://www.marylandhealthconnection.gov) | 855-642-8572

Maryland Health Connection is Maryland's official health insurance marketplace. It offers Marylanders a range of health coverage options from health insurance carriers and public health care programs. You can get the coverage you need online, over the phone or in person.

You can also submit an application by mail.

**African-American Health Program.**

[www.onehealthylife.org](http://www.onehealthylife.org) | 240-777-1833

The African American Health Program (AAHP) was created to address health disparities disproportionately affecting African Americans in the County.

**The Maryland Children’s Health Program.**

[mmcp.dhmh.maryland.gov/chp](http://mmcp.dhmh.maryland.gov/chp) | 1-855-642-8572

The Maryland Children’s Health Program (MCHP) gives full health benefits for uninsured children up to age 19 who are not eligible for Medicaid, and whose modified adjusted gross household income is at or below 300% of the federal poverty level (FPL).

**Care for Kids Program.**

[www.montgomerycountymd.gov](http://www.montgomerycountymd.gov) | 311

Care for Kids is a health care program that provides access to health care services for uninsured children in Montgomery County. Pediatric care includes well child visits, sick visits, prescription medicines, optometry, dental, and other limited specialty care services. A service center is located in 12247 Georgia Avenue, Silver Spring, MD 20906 and the information line is 301-628-3438.

**Montgomery County Dental Services.**

[www.montgomerycountymd.gov](http://www.montgomerycountymd.gov) | 240-777-1875

Montgomery County offers limited dental services to eligible adults, children, people enrolled in HIV case management and maternity patients. There are limited emergency dental services to children in Head Start and Care for Kids. These services are located at Piccard Health Center. 1335 Piccard Dr., Rockville, MD.

**Latino Health Initiative.**

[www.lhiinfo.org/en/home](http://www.lhiinfo.org/en/home) | 240-777-3384 or 311

This Program provides an integrated, coordinated, culturally and linguistically competent health wellness system for Latino families and communities. This program is located at the Silver Spring Health Center at 8630 Fenton Street, Silver Spring, MD 20910.



**Asian-American Health Initiative (AAHI).**

[www.aahiinfo.org](http://www.aahiinfo.org) | 240-777-4517 or 311

This program identifies the health-care needs of the Asian American community, develops culturally competent health care services, and implements health education programs that are accessible and available for all Asian Americans in Montgomery County. This program is located at the Piccard Drive Health Center at 1335 Piccard Drive, Rockville, MD 20850.

**Proyecto Salud.**

[www.proyectosalud.org](http://www.proyectosalud.org) | 301-962-6173

Proyecto Salud serves as a community health center that provides comprehensive, coordinated, and patient centered compassionate care to the Spanish-speaking community. They have a location at 2424 Reedie Drive, Wheaton, Maryland 20902.

**Women's Cancer Control Program.**

[www.montgomerycountymd.gov](http://www.montgomerycountymd.gov) | 240-777-1750 or 311

The Women's Cancer Control Program provides yearly mammograms, clinical breast exams and cervical cancer screenings and follow-ups for low income, uninsured or underinsured County residents aged 40 years and older. Women 50 years of age and older can also receive a pap test (Women under 50 years of age may receive pap tests through the Montgomery County Department of Health and Human Services Service Eligibility Units). This program is located at the Mid-County Regional Services Center at 2424 Reedie Drive, Wheaton, Maryland 20902.

**Casa de Maryland.**

[www.wearecasa.org](http://www.wearecasa.org) | 301-270-8432

Along with many other services, Casa de Maryland provides case management assistance to connect members with social services in the community aimed at improving their physical and mental health and increasing social stability. Through a multilingual health hotline and medical interpreter program, CASA helps increase access to essential health services in the community.

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**JOBS AND EMPLOYMENT**

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**CASA de Maryland.**

[www.wearecasa.org](http://www.wearecasa.org)

CASA works with the community to improve the quality of life and opportunities for low-

income immigrants and their families. CASA partners with local community colleges such as Prince George’s Community College and Montgomery College to offer a range of vocational training courses.

**Montgomery Workforce Exchange.**

[www.mwejobs.maryland.gov/](http://www.mwejobs.maryland.gov/) | 311

This program offers tools for people seeking employment. The One Stop Job Center features an array of employment and training services for job seekers and businesses, and provides a broad range of workforce development resources and information in one location. The nearest location is in 11002 Veirs Mill Road, Wheaton Plaza South Office Building, Wheaton, MD 20902.

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**POLICE AND COUNTY EMERGENCIES**

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**The Montgomery County Police Department (MCPD).**

[www.montgomerycountymd.gov/POL](http://www.montgomerycountymd.gov/POL) | 2300 Randolph Rd, Wheaton, MD

MCPD patrols Connecticut Avenue Estates and has a Community Policing program that acknowledges a shared responsibility between police and the community in making the County a safer, better place to live and work. It encourages a problem-solving partnership between citizens and the police. If you observe suspicious or disturbing behavior such as loitering, noise or public urination, or would like more information, call either non-emergency police at 301-279-8000 or the Office of Community Policing at 301-773-5524.

**SERVICES AND AMENITIES DIRECTORY**

**Alert Montgomery.**

[www.alert.montgomerycountymd.gov](http://www.alert.montgomerycountymd.gov) | 311

The Alert Montgomery System provides accurate, immediate emergency notifications from Montgomery County to your cell, work or home phone, via text, email or voice message. Receive notifications about emergencies that may affect your home, workplace, child's school, parents' home, or any other locations within Montgomery County, Maryland.

**These are some of the services in the Wheaton area that are most accessible for residents of Connecticut Avenue Estates.**

### Schools

<b>A. Mario Loiederman Middle School</b> .....	<i>301-929-2282</i>
12701 Goodhill Rd, Silver Spring	
<b>Albert Einstein High School</b> .....	<i>301-929-2200</i>
11135 Newport Mill Rd, Kensington	
<b>Arcola Elementary School</b> .....	<i>301-649-8590</i>
1820 Franwall Ave, Silver Spring	
<b>Colonel E Brooke Lee Middle School</b> .....	<i>301-649-8100</i>
11800 Monticello Ave. Wheaton	
<b>Glenallan Elementary School</b> .....	<i>301-929-2014</i>
12520 Heurich Rd, Silver Spring	
<b>Highland Elementary School</b> .....	<i>301-929-2040</i>
3100 Medway Street, Wheaton	
<b>Kennedy High School</b> .....	<i>301-929-2100</i>
1901 Randolph Rd, Silver Spring	
<b>Newport Mill Middle School</b> .....	<i>301-929-2244</i>
11311 Newport Mill Rd, Kensington	
<b>Northwood High School</b> .....	<i>301-679-8088</i>
919 University Blvd W, Silver Spring	
<b>Rockview Elementary School</b> .....	<i>301-929-2002</i>
3901 Denfeld Ave, Kensington	
<b>Sargent Shriver Elementary School</b> .....	<i>301-929-4426</i>
12518 Greenly St. Silver Spring	
<b>Sligo Middle School</b> .....	<i>301-649-8121</i>
1401 Dennis Avenue, Silver Spring	
<b>Thomas Edison HS of Technology</b> .....	<i>301-929-2175</i>
12601 Dalewood Drive, Wheaton	
<b>Weller Road Elementary School</b> .....	<i>301-929-2010</i>
3301 Weller Rd, Silver Spring	
<b>Wheaton High School</b> .....	<i>301-929-2050</i>
12601 Dalewood Drive, Wheaton	

**Government**

**Federal Government:**

**President of the United States** ..... 202-456-1111

Joseph R. Biden, The White House, Washington, DC, 20500  
[www.whitehouse.gov/contact](http://www.whitehouse.gov/contact)

**Vice President of the United States**.....202-456-1111

Kamala D. Harris, The White House, Washington, DC, 20500  
[www.whitehouse.gov/contact](http://www.whitehouse.gov/contact)

**U.S. Senators**

Benjamin L. Cardin..... (301) 762-2974  
451 Hungerford Drive, Suite 230, Rockville, MD 20850  
<https://www.cardin.senate.gov/>

Chris Van Hollen.....(301) 545-1500  
509 Hart Senate Office Building, Washington, DC 20510  
[www.cardin.senate.gov](http://www.cardin.senate.gov)

**U.S. House of Representatives**

Jamie Raskin.....301-354-1000  
51 Monroe St., Suite 503, Rockville, MD 20850  
[www.raskin.house.gov](http://www.raskin.house.gov)

**State Government:**

**Governor** .....1-800-811-8336

Wesley “Wes” Moore  
State House, 100 State Circle, Annapolis, MD 21401  
[governor.maryland.gov](http://governor.maryland.gov)  
[governor@gov.state.md.us](mailto:governor@gov.state.md.us)

**Lt. Governor** .....1-800-811-8336

Aruna Miller

*State House, 100 State Circle, Annapolis, MD 21401*  
*ltgovernor@gov.state.md.us*

**State Senator**

Jeff Waldstreicher (District 18).....301-858-3137  
*216 James Senate Office Building, 11 Bladen St., Annapolis, MD 21401*  
*jeff.waldstreicher@senate.state.md.us*

**State Delgates (District 18)**

Aaron M. Kaufman.....301-858-3314  
*222 House Office Building, 6 Bladen Street, Annapolis, MD 21401*

Emily Shetty.....410-841-3181/ 301-858-3314  
*224 House Office Building, 6 Baden Street , Annapolis, MD 21401*  
*emily.shetty@house.state.md.us*

Jared Solomon.....410-841-3130 /301-858-3130  
*222 House Office Building*  
*6 Bladen Street, Annapolis, MD 21401*  
*jared.solomon@house.state.md.us*

**County Government:**

**County Executive** ..... 240-777-0311  
Marc Elrich  
*101 Monroe Street 2nd floor, Rockville, MD 20850*  
*ocemail@montgomerycountymd.org*

**County Councilmembers**

Natali Fani-Gonzalex (District 6).....240-777-7870

Evan Glass (At-Large)..... 240-777-7966  
*Councilmember.glass@montgomerycountymd.gov*

Gabe Albornoz (At-Large)..... 240-777-7959  
*Councilmember.albornoz@montgomerycountymd.gov*

Will Jawando (At-Large)..... 240-777-7811  
*Councilmember.jawando@montgomerycountymd.gov*

Laurie-Anne Sayles..... 240-777-7964

**Banks**

*Bank of America*

2601 University Boulevard West, 301-929-4522

12125 Veirs Mill Road, 301-929-4470

13711 Connecticut Ave, 301-603-1340

*Capital One Bank*

2315 Randolph Road, 301-949-0644

10707 Connecticut Avenue, 301-949-4401

11241 Georgia Ave, 301-929-6870

1327 Lamberton Drive, 301-649-2050

*Truist Bank*

13975 Connecticut Avenue, 301-438-1038

1371 Lamberton Drive, 301-592-8329

3740 University Boulevard West, 240-292-2979

*Wells Fargo*

2800 University Boulevard West, 301-650-1040

13920 Georgia Ave, 301-871-0104

**Post Office**

**Wheaton Post Office** .....301-929-7831

11431 Amherst Avenue

**Aspen Hill Post Office** .....301-598-5033

13529 Connecticut Avenue

**Library**

**Wheaton Regional Library / Rec Center** ..... 301-777-0678

11701 Georgia Avenue

**Places of Worship**

There are a variety of religious denominations places of worship within the Wheaton area. For a complete list of places of worship, visit Montgomery County’s Website ([www.MontgomeryCountyMD.gov](http://www.MontgomeryCountyMD.gov)) and search for “places of worship.”

**Health Clinics/Hospitals**

**Minute Clinic**.....866-389-2727

12359 Georgia Ave, Wheaton, MD 20906

**MedStar PromptCare - Wheaton**.....301-942-4505

11915 Georgia Ave, Wheaton, MD 20902

**Access Now Urgent Care**.....240-377-0585

11406 Georgia Ave, Wheaton, MD 20902

**Holy Cross Hospital**.....301-754-7000

1500 Forest Glen Rd, Silver Spring, MD 20910

**Holy Cross Health Cancer Center**.....3016814422

11006 Veirs Mill Rd. Suite L1, Silver Spring, MD 20910



**311 is Montgomery County's phone number for non-emergency government information and services.** For emergency calls, residents should continue to call 911.

#### **Features of MC311**

- 311 allows customers to call one easy-to-remember number to access Montgomery County information and services.
- Customers can also access information and create or track service requests on the website at [www.mc311.com](http://www.mc311.com).
- Hours of operation are Monday through Friday 7 a.m. to 7 p.m. For service 24/7, go to [www.mc311.com](http://www.mc311.com).
- Trained representatives who speak Spanish are available, as is a language interpretation service for other languages.
- TTY is available for calling 301-251-4850.
- Customer service representatives and the online system use a state-of-the-art database of information and services about County government that can be continually updates so the most current facts are available.
- The 311 system can quickly incorporate real time information in the event of a community event/emergency, like a water main break, H1N1 flu epidemic or weather-related incident.

#### **Phone Numbers for MC311**

- In Montgomery County, call 311
- Outside of Montgomery County, call 240-777-0311
- The TTY number is 301-251-4850

**Website: [www.mc311.com](http://www.mc311.com)**